

WunderTile™ a Division of the Rudiger Group Inc., Limited Warranty Document (the “**Limited Warranty**”)

1.1 Coverage

Subject to the conditions and limitations herein, WunderTile™, a division of the Rudiger Group Inc., 10330-117 Ave, Grande Prairie, Alberta, T8V 7S5, Canada (“**WunderTile**”), warrants its eligible products (the “**Product**”) as defined in Schedule A, to be free from manufacturing defects for the duration of time as defined in Schedule A (from the date of purchase), to perform per the conditions of the Product’s specified, intended, and normal uses – detailed in the Product Installation Manual and Product Care and Maintenance Guide that was in effect at the time of installation of the Product; only if the Product is installed according to the Product Installation Manual in effect at the time of installation and only if the Product is maintained in accordance with the Product Care and Maintenance Guide that was in effect at the time of installation of the Product for the life of the Product. Damages that result from improper installation and/or maintenance of the Product are not covered under this Limited Warranty.

A Warranty claim under this Limited Warranty can only be made by the original owner and user of the property or unit in which the Product is incorporated (the “**End-user**”) and is not transferable or assignable to future and/or additional End-users of the Product unless prohibited by provincial or federal law.

2.1 Remedy

To submit a warranty claim, the End-user complete and send a written warranty claim (a “**Claim**”) via registered mail to WunderTile, within twenty (20) days of the alleged warranty defect. The Claim must include the Product’s original proof of purchase, the physical address where the Product is installed, a detailed description of the alleged warranty defect, and a minimum 2x 30x30cm uninstalled pieces of the Product to inspect, and the name and contact information for the installers of the Product.

Should the Product be found defective by a senior officer of WunderTile in writing, the End-user’s sole remedy and the only obligation of WunderTile is to arrange payment to the End-user of a value that does not exceed the original purchase cost of the Product, excluding any and all labor costs (the “**Product Cost**”). If the Product was sold at a value higher than the Manufacturer’s Suggested Retail Price (the “**MSRP**”) in effect at the time of the installation, the MSRP price in effect at the time of the installation will be considered the maximum Product Cost. All warranty dates listed in this document are pro-rated. Each subsequent passing year, the maximum Product Cost value is reduced by 1, and divided by the warranty term. See **Schedule A** for an example of this calculation.

3.1 Release

Upon payment the Product Cost in response to a Claim, the End-user and their respective heirs, executors, administrators, trustees, successors, predecessors, corporate affiliates, corporate subsidiaries,

representatives and assigns, and anyone else claiming through or on behalf of them, do hereby completely and irrevocably release and forever discharge **WunderTile** and its respective owners, principals, directors, officers, employees, agents, insurers, affiliates, subsidiaries, successors, heirs, executors, trustees, administrators and assigns (collectively, the “**WunderTile Releasees**”) of and from any and all actions, causes of action, suits, debts, sums of money, claims, demands, damages and costs of any kind or nature whatsoever, at law or in equity, which they ever had, now have or may have against the WunderTile Releasees arising out of or connected to the Claim for which the Product Cost was issued.

4.1 Installer/Owner Responsibility

The End-user of the Product must carefully examine the Product to acknowledge acceptance of the color, and finish and that there are no Product defects before installing. If the Product is not acceptable at the time of installation, the Product should not be installed, until the End-user is satisfied with the Product’s quality. Once the Product is installed, it is considered accepted by the End-user.

The labels on either the product packaging, or backside of the product indicate Product color, production number(s), and or date(s). The End-user must confirm that the Product number, production number(s), and or date(s) on the cartons match prior to installation. If there is a discrepancy, it must be resolved before the installation begins.

The End-user, or the installer they retain must understand and abide by the maintenance and service requirements of the Product.

The End-user, or the installer they retain must read and fully understand the Product Installation Manual before installing the Product. The installation must abide by the Product Installation Manual or this Limited Warranty is void.

5.1 Conditions and Limitations

WunderTile reserves the right as a condition of this Limited Warranty to inspect the alleged warranty defect identified in the Claim and shall be provided with a reasonable duration of time to test, inspect, investigate, obtain site specimens, and contact related parties, before making a determination of the applicability of this Limited Warranty.

This Limited Warranty applies only to Products both sold and installed in Canada (excluding Quebec).

This Limited Warranty does **NOT** apply to the following:

- Products not installed in accordance with the Product Installation Manual;
- Products which have been re-used or installed and then re-installed;
- Scratches caused by cutting tools, installation or transport of the product;
- Improper installation of the Product;
- Damages caused during construction. The Product should be protected with appropriate temporary job-site protective covering during construction;
- Changes to gloss level, dulling, scratching, scuffing, chipping, or other normal wear-and-tear of the Product surface. It is considered normal that the Product appearance will change in relation to the above factors with age;

- Use of an adhesive that is not defined in the Products Installation Manual
- Damage caused by pets;
- Damage due to accidents, abuse, improper usage, intentional damages, or neglect;
- Discoloration or damage due to temperatures exceeding those specified in the Product Installation Manual
- Fading from UV or sunlight;
- Damage caused by the use of inappropriate cleaning products;
- Shading variances, and color or texture differences which were not represented in dealer showroom samples or photos from websites or catalogs;
- Damage from improper storage, handling, of the Product;
- Damage from fire;
- Damage caused by an improper structure, backing and or structural deflection;
- Staining;
- Damage from mold and/or mildew growth;
- Damage from the Product being installed in an exterior environment;

6.1 Effective Date

This Limited Warranty shall supersede and replace any and all prior oral or written warranties, agreements, or other such representations made by or on behalf of WunderTile in relation to the Product. This Limited Warranty shall apply to any installation occurring on or after August 30, 2023.

7.1 DISCLAIMER:

NO OTHER WARRANTY TO THE END-USER FROM WUNDERTILE IS EXPRESSED OR IMPLIED. WUNDERTILE SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTIES CONTAINED HEREIN ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT, OR BY LAW, OR ARISING BY REASON OF CUSTOM OR USAGE IN THE TRADE OR BY COURSE OF DEALING, INCLUDING, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT, REGARDLESS OF CAUSE, SHALL WUNDERTILE BE LIABLE FOR LOST PROFITS OR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER ARISING UNDER BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, AND WHETHER BASED ON THIS AGREEMENT OR OTHERWISE, EVEN IF ADVISED OF

THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITED WARRANTY GIVES SPECIFIC LEGAL RIGHTS; SOME PROVINCES DO NOT ALLOW DISCLAIMERS OR OTHER RESTRICTIONS OF IMPLIED WARRANTIES, SO SOME OF THE ABOVE DISCLAIMERS MAY NOT APPLY.

Schedule A

All warranty dates listed in this document are prorated. Each subsequent passing year, the maximum compensation value of the Product Cost is reduced by 1 divided by the warranty term.

Example of prorated calculation)

A 10-year residential warranty will reduce the maximum compensation value by 1/10 each year. If an approved Claim is made in year 5, the maximum compensation value would be 5/10 (50%) of the Product Cost as defined in section 2.1.

WunderTile Wall Panels:

10-year residential / 5-year light duty commercial use